

CHIPPEWA FIRE DISTRICT

2017 ANNUAL REPORT



CHIPPEWA FIRE DISTRICT ORGANIZATIONAL STRUCTURE

Command Staff

Fire Chief Scott Bernette (EMT-B)

Assistant Chief Dan Dienger

Assistant Chief Mark Roshell (CC/EMT-P)

Deputy Chief of Fire Investigator/Inspector John Andersen (EMT-B)

Station 1

Chief 1 Chuck Smith

D-11 Mike Nowak (EMT-A)

D-12 Kevin Nyseth (EMT-A)

D-13 Jim Campbell (MFR)

D-14 Jim Bevins

Total Station Members = 50

Station 2

Chief 2 Adam Blaskowski (EMT-B)

D-21 Andrew Wood

D-22 Mark Blaskowski

D-23 Bob Hayden

D-24 Mitch Endl & Brian Gerrits

Total Station Members = 14

Station 3

Chief 3 Cory Jeffers (EMT-A)

D-31 Jay Kenealy (EMT-P)

D-32 Bob Bauer (EMT-B)

D-33 Robert Kaspar

D-34 Josh Rihn/Dan Enestvedt

Total Station Members = 42

Station 6

Chief 6 Duane Wallsch

D-61 Lloyd Bowe

D-62 Joe Schindler

D-63 Ron Dreger

D-64 (open)

Total Station Members = 16

On Duty Crews

A-Shift

CC/EMT-P Nick Sprague

CC/EMT-P Josh Bodette

B-Shift

EMT-P Shaylee Miracle

CC/EMT-P Jacob Grotthus

C-Shift

EMT-P Aaron Kiraly

CC/EMT-P Ron Wolf

Part-Time (LTE)

CC/EMT-P Dan Brzeskiewicz

EMT-P Jay Kenealy/ Jenn Struensee

Tank Inspection

Rebecca Shervey (FF/EMT-B)

Administrative

Rita Erickson

CALLS for Service

The District responded to a total of 2303 calls for service in 2017. Below is a total of the request for service calls over the past three years:

1/1/2017 to 12/31/2017 = 2303

1/1/2016 to 12/31/2016 = 2377

1/1/2015 to 12/31/2015 = 2287

FIRE TRAINING/INFORMATION

Station Officers and Training Officers conducted and coordinated our 2017 District trainings. The District scheduled three joint District wide training sessions, one multi station preset training session, one optional District wide training session, seven preset monthly training sessions, and one monthly training session as a station choice. This type of training provides inter station activities and a more cohesive team on the fire ground and has the approval of most personnel. Training was conducted by Fire District Officers and Training Officers. The District training complies with State Administrative Code SPS 330 and NFPA standards.

The Fire District Health and Safety Committee completed our Minimum Operating Guideline (MOG) for training. The Fire Chief and Training Officers spent many hours working on this process. The MOG's have been issued to each Training Officer and placed on the District webpage.

For more information on training topics, see attached Training Schedule

INSPECTIONS-FIRE PREVENTION

Code Enforcement

Inspections are conducted to ensure that the premises, facilities, equipment, operations, and the fire protection system comply with the code requirements. The inspection process regardless if it is for evidence of code compliance or to make a nonbinding fire safety recommendation, it is a search for unsafe conditions that must be inspected on a regular basis. The fundamental reason for conducting a fire inspection is to limit the risk of life and property lose from fire by identifying and follow up with the correction of those conditions which contribute to the occurrence and spread of fire. The District did complete all inspections required by Wisconsin Statutes and Department of Safety and Professional Services (DSPS) regulations. We also inspect private homes at the request of the owners.

The inspections are done by the on-duty crews, one inspector, and the Deputy Chief of Fire Prevention and Inspection. The District continues to improve the quality and management of inspection records.

For more information, see attached submitted report from Deputy Chief Andersen.

FIRE INVESTIGATIONS

Wisconsin Statutes requires the Fire Chief or designated person to investigate the origin, cause, and circumstances of each fire where damage exceeds five hundred dollars. The District Fire Investigators also assist insurance companies and private fire investigators throughout the year.

The 2017 fire incident reports summary has been submitted to the State of Wisconsin thru the Wisconsin National Fire Incident Reporting System. The Incident Commander of a call is required to complete the report. We are using LifeQuest as our web-based reporting tool for all calls.

For more information, see attached submitted report from Deputy Chief Andersen.

EMS REPORT

See attached report from Assistant Chief Roshell.

TACTICAL EMERGENCY MEDICAL SERVICE (TEMS)

See attached report from Captain Nyseth.

DIVE TEAM

See attached report from Deputy Chief Jeffers.

TANK PROGRAM

See attached report from Tank Inspector Shervey.

DISTRICT APPARATUS INFORMATION

Apparatus Testing

ENGINES: All engines passed NFPA annual pump tests.
AERIAL: Truck 1 passed NFPA service testing & pump test.

Apparatus Location/Roster

District Staff Vehicles

| | |
|--------|---|
| CV1 | 2014 Ford Edge |
| CV2 | 2013 Dodge Van |
| Tank 1 | 2012 Chev 4x4 3500 (funded by Tank Program) |
| Tank 2 | 2017 Subaru (funded by Tank Program) |

Station One

| | |
|-----------|---|
| Engine 1 | 2013 Darley 1500/1000 |
| Engine 11 | 1992 Ford/Pierce 1500/1000 |
| Truck 1 | Truck 1 Smeal 105 Aerial 2000/500 |
| Tanker 1 | 2000 Freightliner/Danko 300/4000 |
| Brush 1 | 2002 F-350 Ford Pickup 200/250 class A foam |
| CAR 10 | 2005 Chev 4x4 2500 HD 4dr. Pickup |
| Boat | 2006 Mercury |
| Medic 1 | 2016 Ford/Lifeline Ambulance |
| Medic 5 | 2010 Ford/Lifeline Ambulance |
| Medic 6 | 2010 Ford/Lifeline Ambulance |

Station Two

| | |
|-------------|---------------------------------------|
| Engine 2 | 1997 Freightliner/Pierce 1500/1000 |
| Engine 22 | 2016 Freightliner/UST 1500/1000 |
| Tanker 2 | 2000 Freightliner/Danko 300/4000 |
| Tanker 22 | 1990 IHC/Luverne 500/2000 |
| Brush 2 | 1994 Ford 4X4 150/250 |
| Hvy Brush 2 | 1963 Kaiser 5 ton 6X6 |
| Medic 2 | 2009 Freightliner/MedTech |
| Snowmobile | 1996 Snowmobile/Rescue Sled & Trailer |
| ATV | Argo ATV and Trailer |

Station Three

| | |
|------------|---|
| Engine 3 | 2016 Freightliner/UST 1500/1000 |
| Engine 33 | 1992 Ford/Pierce 1500/1000 |
| Squad 3 | 2016 Pierce Rescue Squad & Air Cascade |
| Tanker 3 | 2000 Freightliner-Danko 300/4000 |
| Brush 3 | 1993 Ford 4X4 150/300 |
| Boat | 1978 Boston Whaler Rescue Boat /100HP Mercury & Trailer |
| Dive Van | 1996 Chev-Van - dive equipment & 4 bottle cascade |
| Medic 4 | 2014 Ford/Lifeline Ambulance |
| Medic 3 | 1999 Ford Road Rescue Ambulance |
| Snowmobile | 1992 Snowmobile/Rescue Sled |
| ATV | 2015 ATV Rescue |

Station Six

| | |
|------------|--|
| Engine 6 | 2008 Pierce/Dash 1750/1500 |
| Squad 6 | 2016 Pierce Rescue Squad & Air Cascade |
| Tanker 6 | 2000 Freightliner-Danko 300/4000 |
| Brush 6 | 2007 Ford 4X4 250/350 |
| Brush 4 | 1986 GMC 4X4 250/100 |
| Portable 6 | Sykes 3000 GPM trailer mounted pump |

CHIPPEWA FIRE DISTRICT

2017 FIRE TRAINING SCHEDULE

| | |
|------------------|---|
| January | Fit Testing, Gear Inspection/Inventory, Gas Meter, & SCBA Proficiency |
| February | Traffic Incident Management Enhancement (TIME) Program District Wide Training at Station 1 at 1900 on 2/15 |
| March | Grass, Field, and Wildland Fires (Station Trng) Optional District Wide DNR Trng at Station 6 at 1900 on 3/22 <i>“Wildland Fire Simulation for Wisconsin Fire Departments”</i> |
| April | Search and Rescue/Off Road Rescues District Wide hosted by Station 2 on 4/24 at 1900 |
| May | Hose Testing |
| June | Station Choice |
| July | Preplan/High Hazardous Site Tour |
| August | Water Movement & Pump Ops <ul style="list-style-type: none">• Stations 1 & 3 on 8/16 (1900 Hours) at Station 3 Invite Eagle Point, Anson, Cadott, and Township• Stations 2 & 6 on 8/3 (2000 Hours) at Station 6 Invite Colfax, Tilden, Bloomer, Elk Mound |
| September | Extrication and/or Station Choice |
| October | Live Fire Training – CVTC Training Tower District Wide on 10/18 at 1800 hours or Station Choice |
| November | Driver Operations |
| December | Chimney Fire & Venting |

FIRE DIVISION

The Chippewa Fire District conducts Fire Inspection and Prevention activities under the scope of Wisconsin State Statutes 101.14, 101.575, and Wisconsin Administrative Code Comm. 14. Fire Inspection and Prevention activities are funded out of the Wisconsin Fire Insurance Fund with 2% of fire insurance premiums paid to the State of Wisconsin. The 2% fire dues fund as it is called has been a part of the State of Wisconsin Fire Insurance Commissioner's Office since before Wisconsin became a State in 1848. Each municipality of the Fire District receives the 2% Fire Dues payment prior to August 1 each year. Totals for 2017 (based on 2016 evaluation) are:

| | |
|------------------------|---------------------|
| Town of Hallie | \$ 2,253.84 |
| Town of Howard | \$ 2,539.59 |
| Town of Lafayette | \$ 23,940.42 |
| Town of Wheaton | \$ 11,169.32 |
| Village of Lake Hallie | \$ 26,495.75 |
| Elk Mound FD. | \$ 1,594.41 |
| <u>Ridgeland</u> | <u>\$ 649.00</u> |
| Total | \$ 68,642.33 |

Fire Inspections conducted by municipality and violations found ().

| | | | |
|------------------------|------------|--------------|--------------------------------------|
| Town of Hallie | 1 | (0) | |
| Town of Howard | 9 | (2) | |
| Town of Lafayette | 92 | (34) | |
| Town of Wheaton | 43 | (28) | |
| Village of Lake Hallie | 275 | (127) | |
| Twice per year | 52 | (69) | |
| Elk Mound | 74 | | |
| <u>Ridgeland</u> | <u>46</u> | | |
| Totals | 592 | (260) | Includes twice per year inspections. |

This compilation does not reflect Inspections done for the Village of Elk Mound and Ridgeland Fire District by the Fire District.

Wisconsin Administrative Code also requires other activities to qualify for 2% Fire Dues. Those activities include:

1. Keeping a map of the territory served by the Chippewa Fire District.
2. A current roster of members of the department.
3. The date and location of fire prevention inspections performed, violations found and corrective actions taken.

4. Time, date, and location of structure fires, and the number of fire department members responding.
5. Number, duration of, and attendance at fire department meetings.
6. Number, duration of, topic of and attendance at fire department training sessions.
7. Number, duration of, topic of and attendance at public fire education related activities.
8. A copy of the fire department budget and or a summary of fire dues expenditures.
9. A record of public building and places of employment located within the territory of the fire department.

The Chippewa Fire District is currently in compliance with ss 101.14, ss 101.575, and Wisconsin Administrative Code DSPS. 314 and is eligible for Wisconsin 2% Fire Dues for the year 2017.

The Chippewa Fire District also performs the following inspections and services for the community:

- 1) CBRF (Home Health Care Facilities).
- 2) Fireworks Permit Inspections.
- 3) Fire Prevention Education Stillson School, individual and group tours at all the Stations.
- 4) Halloween Fire prevention activities for Lake Hallie and Lafayette.
- 5) Participates in supporting the Chippewa Valley Fire Safety House.
- 6) New Construction Inspections for Fire Suppression, Fire Alarm Systems, Fire Safety Systems and Construction.
- 7) Enforces Fire Burning Regulations in the Towns of Hallie, Lafayette, Howard and the Village of Lake Hallie. Assists with fire regulations in Town of Wheaton.
- 8) Responds to Fire Safety request for services and provides information on Wisconsin Fire Safety Rules and Regulations from its residents.
- 9) Approves requests for Knox Box installations.
- 10) Responds to complaints and requests from other local governmental agencies for assistance in enforcement and code interpretation.

Inspectors for the Chippewa Fire District for 2017

Deputy Chief/EMT/UST-AST/ John Andersen
FF/EMT/UST-AST Rebecca Shervey
FF/EMT/UST-AST Janet Segelken
FF/Paramedic Nick Sprague
FF/Paramedic Jake Grotthus
FF/Paramedic Ron Wolf
FF/Paramedic Shay Miracle
FF/Paramedic Dann Brzeskiewicz
FF/EMT/UST-AST Dan Enestvedt

Fire Investigation

The Chippewa Fire District is in compliance with: ss 165.55 Arson investigation (1) The Chief of the fire department or company of every City, Village, or Town in which a fire department or company exists, and where no fire department or company exists, the Mayor, Village President or Town Clerk shall investigate or cause to be investigated the cause, origin and circumstances or every fire occurring in his City, Village, or Town when the damage exceeds \$500. Where any investigation discloses that the fire may be of incendiary origin, he shall report the same to the State Fire Marshal. Fires in the Chippewa Fire District are investigated per the above statutory mandate.

Fire Investigators for the Chippewa Fire District 2017

Deputy Chief/EMT John Andersen
Captain/EMT Kevin Nyseth
ISO/EMT Douglas Matthews
FF/EMT Janet Segelken

2017 Fire Prevention Goals

- Completed all inspections by October 1
- Continue Pre-Plan Process entering into computer at Stations 1
- Continue enforcement action in Town of Lafayette
- Educate car repair and body shop owners to place fire suppression systems in spray booths
- Work to expand Fire Safety Public Education at Stillson School from Kindergarten to Grades 3
- Expand 4-year-old fire education program at Day Care Centers
- Transfer all inspection information to one central filing system

Enforcement Action in 2017

- 2 referrals to Wisconsin DNR
- 7 Notices of violation issued
- 5 Notices of violation orders issued
- 2 Raze and demolish orders issued
- 2 Citations issued for unattended burning
- Continued billing for unattended fires and improper burning per state statutes
- Court action and referral 1573 108th Street completed
- Court action pending 5420 197th Street

Plans reviewed and Conditional Approval Letters Inspected

- Aldi addition (Lake Hallie)
- Interstate Batteries (Lake Hallie)
- Lafayette Station 3 (Lafayette)
- Lafayette Station 3 Fire and Sprinkler Plans
- Woods and Water Office (Lake Hallie)
- Fire Alarm Plans for Walmart (Lake Hallie)
- TLC Storage (Lafayette)
- Holiday Inn Express (Lake Hallie)
- Morries car dealership (Lake Hallie)
- Morries Detail Building
- Roycraft Mini Warehouses (Lafayette)
- Blodgett Maintenance Shop (Wheaton)
- Express Mart (Lafayette)

PUBLIC EDUCATION

Each fire department shall provide public fire education services within the territory served by the fire department. The services may be selected from the following public fire education–related activities, or may be other activities as approved by the Department (DSPA). The Chippewa Fire District has completed the following public fire education related activities during 2017:

| | | |
|-----------|-------------------------------|--|
| 1/7/2017 | Station Tour Boy Scouts | Hallie Fire Prevention Training |
| 1/11/2017 | New Hope Group Home | Fire Extinguisher Training |
| 1/19/2017 | Station Tour Pre-School | Lafayette Fire Prevention Training |
| 4/15/2017 | Station open house | Lafayette Fire Prevention Training |
| 4/15/2017 | Breakfast with East Bunny | Hallie Fire Prevention Training |
| 4/21/2017 | Injury and Fire Prevention | Stillson School |
| 4/23/2017 | Fire prev. CO & Smoke Alarms | Station 1 Lake Hallie/Hallie |
| 5/1/2017 | Smokey the Bear Project | Lake Hallie/Hallie WDNR Wildland fires |
| 5/12/2017 | Public Fire Education | Station 2 Wheaton |
| 5/17/2017 | Smoke Alarms/Fire Escape | Stillson School |
| 5/18/2017 | Water Safety Special Kids Day | Lake Wissota |
| 5/25/2017 | Observed Fire Drill | Stillson School |
| 6/20/2017 | Fire Prevention | Stanley Elementary School |
| 6/29/2017 | Fire Prevention | Burger King Lake Hallie |
| 7/29/2017 | Fire Prevention | Hallie Youth Days |
| 8/6/2017 | Fire Education | Station 6 and 2 Bloomer |
| 8/12/2017 | Fire Prevention | Station 2 Wheaton |
| 8/12/2017 | Fire Prevention | Station 1 Lake Hallie/Hallie |

| | | |
|------------|-------------------------|---|
| 9/16/2017 | Fire Safety | Station 1 Safe Kids Day |
| 9/17/2017 | Fire Safety | Station 3 Fire Prevention Breakfast |
| 10/6/2017 | Station Tour | Station 1 Lake Hallie/Hallie |
| 10/8/2017 | Fire Prevention Week | Station 6 a Fire Prevention Breakfast |
| 10/10/2017 | Fire Prevention Week | Station 3 at CESA 10 Fire Prevention Week |
| 10/10/2017 | Fire Prevention Week | Stillson School |
| 10/11/2017 | Fire Prevention Week | Rhymes and Rainbows Day Care |
| 10/23/2017 | Fire Safety/EMS | Stillson School Boy Scouts |
| 10/31/2017 | Fire & Halloween Safety | Station 1 Lake Hallie/Hallie |
| 10/31/2017 | Fire & Halloween Safety | Station 3 Lafayette |
| 11/7/2017 | Fire Extinguishers | Surgery Center |
| 11/30/2017 | Fire Extinguishers | 40th Ave Group Home |
| 12/2/2017 | Fire Prevention Display | Chippewa Falls Main Street |
| 12/12/2017 | Fire Extinguishers | 29 Pines Fire Extinguisher Trn |
| 12/16/2017 | Fire Prevention | Breakfast with Santa Hallie Optimists |

Analysis of Fire Incidents

There were 259 Fire calls

Fire loss was \$1,368,260 which is considerably up from 2016

There were 23 structure fires

16 of the 23 structure fires were in 1 and 2 family dwellings

October and November had the largest number of fire calls (30)

February and March the least (13)

Average Response Time District 7 minutes

Village of Lake Hallie/Town of Hallie 5 minutes

Wheaton 7 minutes

Lafayette 8 minutes

Howard 13 minutes

Time of day most calls occurred 8:00 am

Day of week with most calls Saturday

Fire Calls by community

| | |
|------------------------|----|
| Town of Hallie | 4 |
| Village of Lake Hallie | 97 |
| Wheaton | 39 |
| Lafayette | 83 |
| Howard | 7 |
| Mutual Aid | 29 |

Total 259

Fire Events by month:

| | |
|-----------|----|
| January | 18 |
| February | 14 |
| March | 14 |
| April | 23 |
| May | 17 |
| June | 20 |
| July | 22 |
| August | 20 |
| September | 23 |
| October | 30 |
| November | 30 |
| December | 28 |

Total **259** (includes mutual aid)

Fire Calls by type:

| | |
|------------------------|----|
| Fire All | 62 |
| Overpressure/Overheat | 2 |
| Rescue/EMS | 66 |
| Hazaderous Condition | 18 |
| Service call | 37 |
| Good intent | 51 |
| False alarm/false call | 18 |
| Severe weather | 2 |
| Special call | 3 |

Total **259**

Mutual Aid given **29**

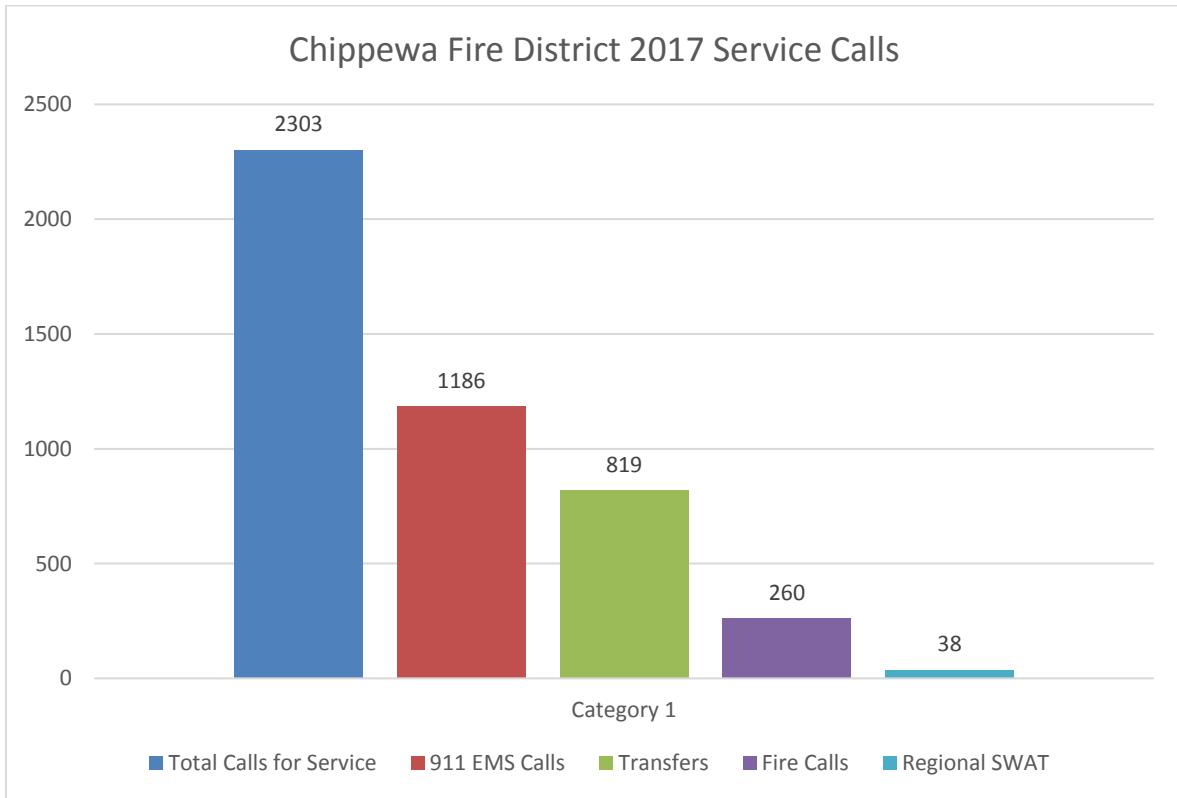
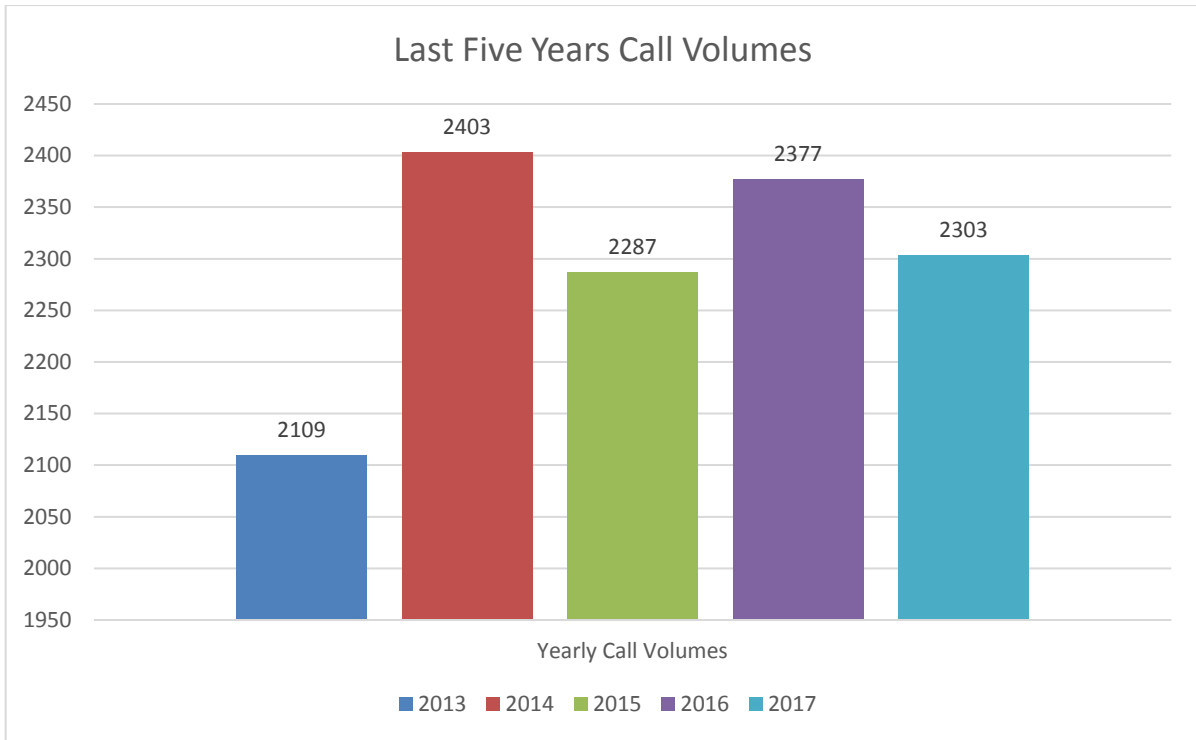
Mutual Aid received **14**

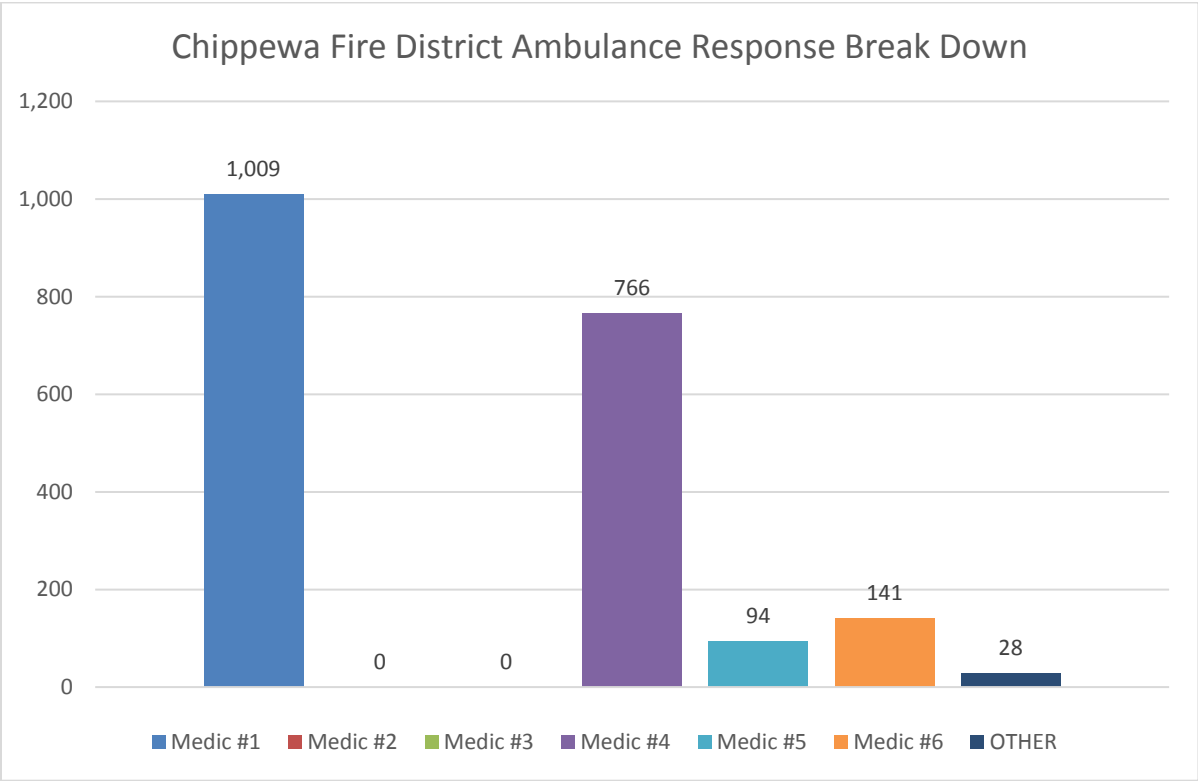
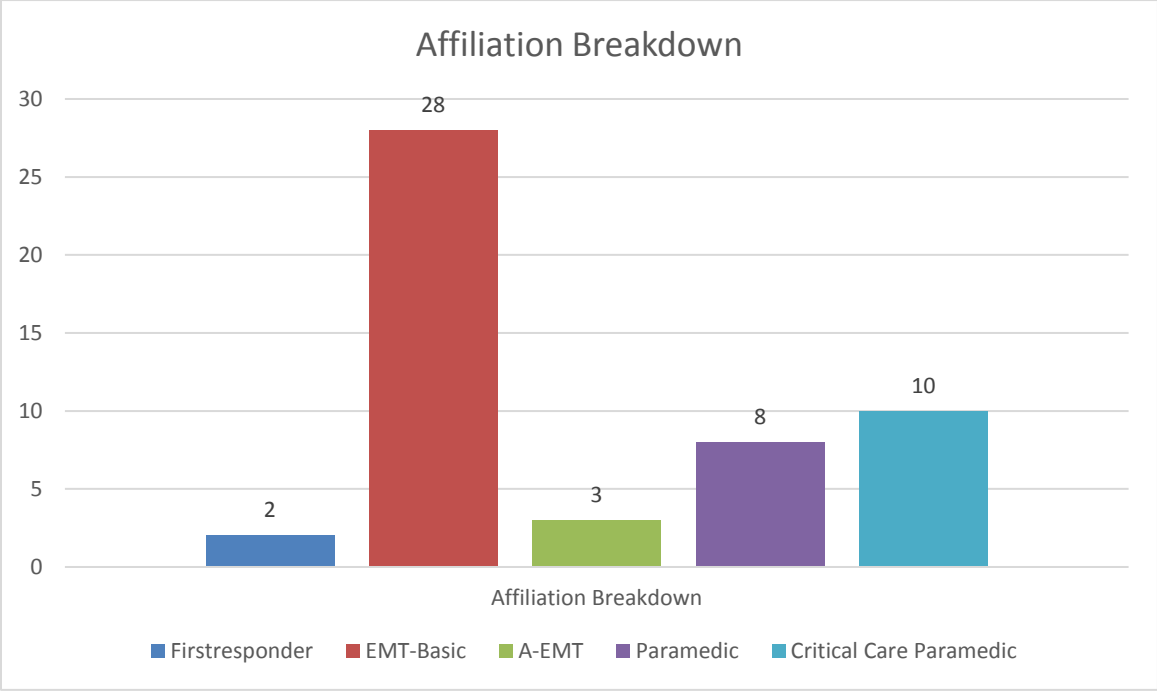
EMS Report

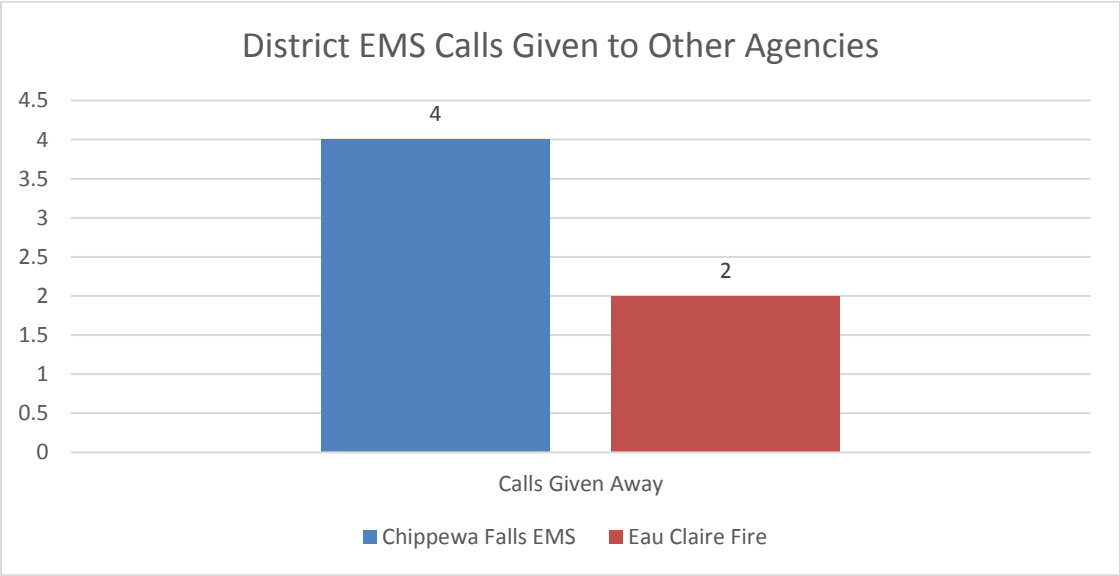
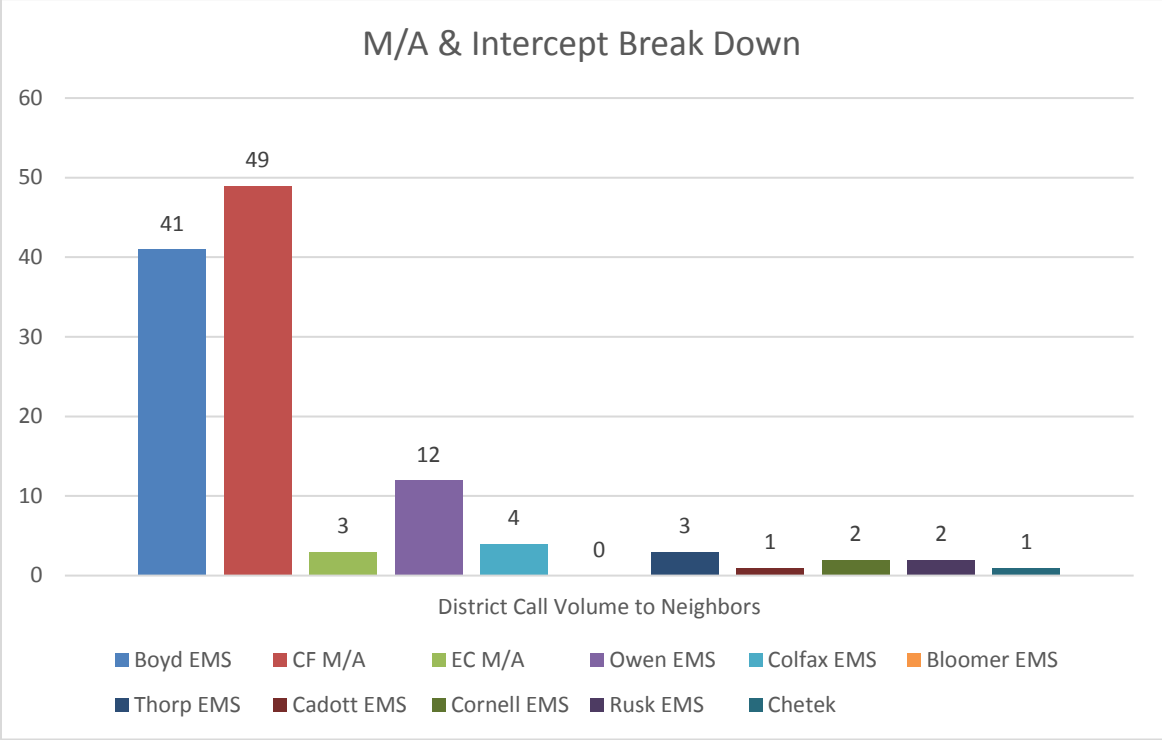
A MESSAGE FROM ASSISTANT CHIEF MARK ROSHELL

2017 was a very exciting year for the Chippewa Fire District EMS section. The Chippewa Fire District as a whole continues to evolve to meet the service needs of our great communities and neighboring communities. We are constantly reminded of the delicate balance of service delivery and organizational wellness.

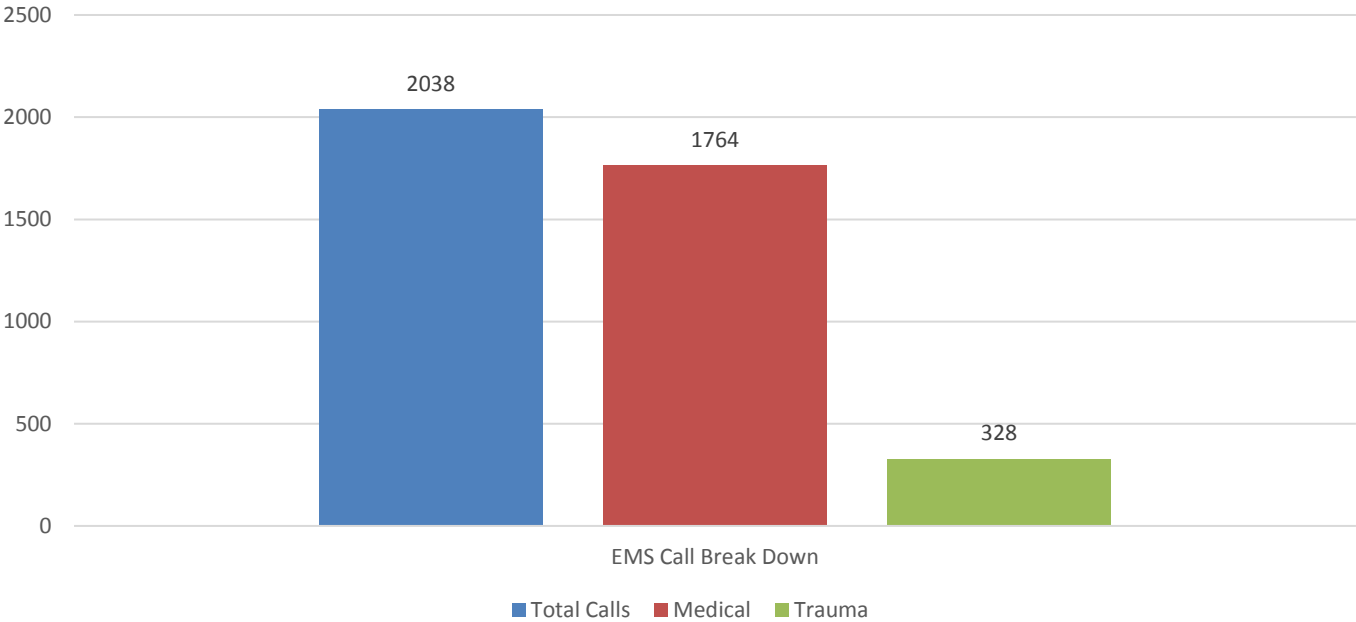
- I was appointed to EOC command group & the Chippewa County Policy & Procedure committee.
- All the Stryker cots & Power load systems in the rigs were certified for operation by a third-party vender.
- Chippewa Fire District had 24 EMT-Basics take a 48-hour refresher course at CVTC Chippewa Falls.
- Chippewa Fire District Ambulance committee worked on designing 2 Lifeline ambulances with expected delivery date in January 2018.
- EMS crews completed the required fire inspections on commercial properties within the Chippewa Fire District Response area.
- EMS crews worked with a resident of the District response area that was a high user of our services to get the help she needed to live a more productive life within our community without utilizing EMS.
- We sent one of our long standing part-time EMT-Basics to Paramedic School at CVTC Eau Claire as a pilot program to see if we could up our ranks of part-time Paramedics to save cost on career Paramedics.
- Part-Time Firefighter/Paramedic Jay Kenealy gave his resignation letter to Chief Bernette from his position to move out of the area for a new job & Firefighter/Paramedic Jenn Struensee was appointed to fill this position after interviews were conducted for this position.
- EMS crews did numerous station tours and attended community events representing the Fire District along with attended Walmart's University graduation in Hallie.
- EMS crews taught numerous 1st Aid & CPR classes in and around our communities.
- Chippewa Fire District became an active partner with Chippewa County MDT/DEC to help with the drug problem that affect our communities we serve.
- Chippewa Fire District along with Hallie Memory care put on a regional Dementia training for community members and responders at Hallie Memory Care.
- Worked with Chippewa Valley Airport on large casualty crash response protocol with regional agencies along with table top exercise.
- Chippewa Fire District sent 3 more Paramedics to TEMS training to get certification in TEMS operations in the hot zone during active shooter events & SWAT callouts.
- I was the guest speaker at Sacred Heart Hospital on 09/11/2017 for the remembrance of 09/11/2001.



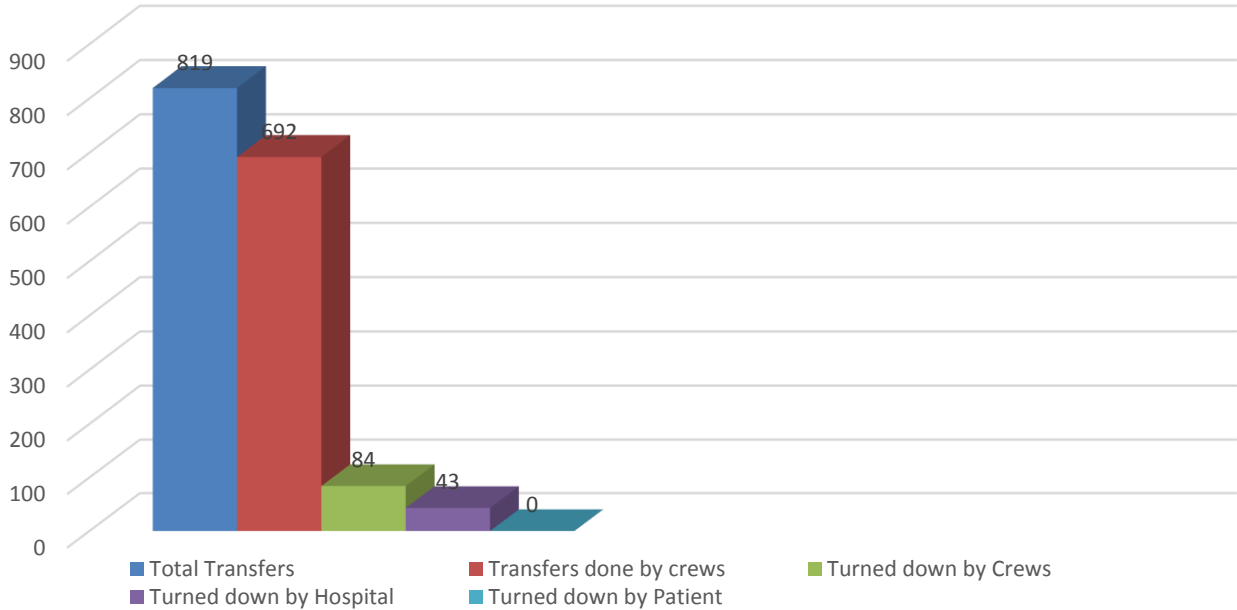




Medical & Trauma Call Break Down



2016 Chippewa Fire District Transfer Break Down



TEMS Report

CFD TEMS team consist of 6 Medics

Kevin Nyseth EMT-Advanced/TEMS Leader

Mark Roshell CC Paramedic

Nick Sprague CC Paramedic

Josh Bodette CC Paramedic

Ron Wolf CC Paramedic

Shay Miracle Paramedic

In 2017 the CFD TEMS team responded to 10 callouts

CFD TEMS did a total of 29 trainings

During 2017, CFD TEMS responded with Regional Team to numerous callouts for a multitude of different situations. High Risk search warrants for drugs, barricaded/suicidal persons and hostage situations. The CFD TEMS team is an integral part of Regional SWAT Team. The District TEMS team's primary responsibility is the safety and well-being of the Police Officers. TEMS members are specifically trained in TECC or "Tactical Emergency Casualty Care". All TEMS members are issued a ballistic vest and helmets for all callouts along with specialized medical bags. During these callouts, every TEMS member that is attached to a specific team (SWAT/CRT Officers are sometimes split into different teams for different jobs) are accompanied by an armed Officer AT ALL times, no TEMS member is left unguarded. Chippewa Fire District sent 3 Paramedics to TEMS training to get certification in TEMS operations in the hot zone during active shooter events & SWAT callouts.

Dive Team

Calls: Six call

Personnel:

Numbers: total=18

| | |
|---|---|
| Open water divers: | 3 |
| Advanced open water divers (OW and AOW): | 1 |
| Ice divers (OW, AOW, and Ice): | 1 |
| Rescue divers (OW, AOW, Ice and Rescue): | 4 |
| Dive master (OW, AOW, Ice, Rescue and dive master): | 1 |
| Support staff: | 8 |

Equipment upgrades

New Helix 9 side scan sonar unit purchased and installed on dive boat 3

Tank Report

July 1, 2017 to present

| | |
|------------------------------------|-----------|
| 1. Plans reviewed for new installs | 85 |
| 2. Tank installation inspections | 143 |
| 3. Tank removal inspections | 42 |
| 4. Annual permit inspections | 959 sites |
| 5. Orders for non-compliance | 57 |

Inspectors: (6) Rebecca Shervey, John Andersen, Janet Segelken, Shaylee Miracle, Chuck Geotl, and Dan Enestvedt.

We now serve 162 Fire Departments in 28 counties for the Department of Agriculture Trade and Consumer Protection (DATCP). Inspections include hazardous liquid chemicals, flammable and combustible liquids. To date annual inspections are about 60% completed.

The new territory is a bigger challenge than expected since most sites require enforcement orders. Creating moneys needed from the owner to bring tank systems to code, even so almost all owners were agreeable when we explained the situation. Thus, showing we are perceived as effective yet considerate enforcers. For us, these orders are time consuming and require follow-up visits. Going into our second year of new area sites greatly improve and order rates lessen.

Joel Kohlman became the new LPO Coordinator for entire State last spring. He is effective, although he is taking a new role after 3/5/18. DATCP conducted interviews for Joel's replacement last week, but we haven't heard the outcome.

ECFD sent an Inspector through school last April and after I helped him with his field training, they reacquired Eau Claire last October. We did hold over 3 sites that still had active enforcement orders until recently when the last tank was removed and all outstanding orders in EC have met compliance.

We continue to use the State's new database software(WinWam). This is used in the field utilizing laptops and printers has proven to slow down on-site time.

Our payment amount per contract as increase to \$92 per tank for annuals and UST removals. Pre-construction increased to \$175 per meeting. Our last 7.5% bonus/performance check was \$8,928.